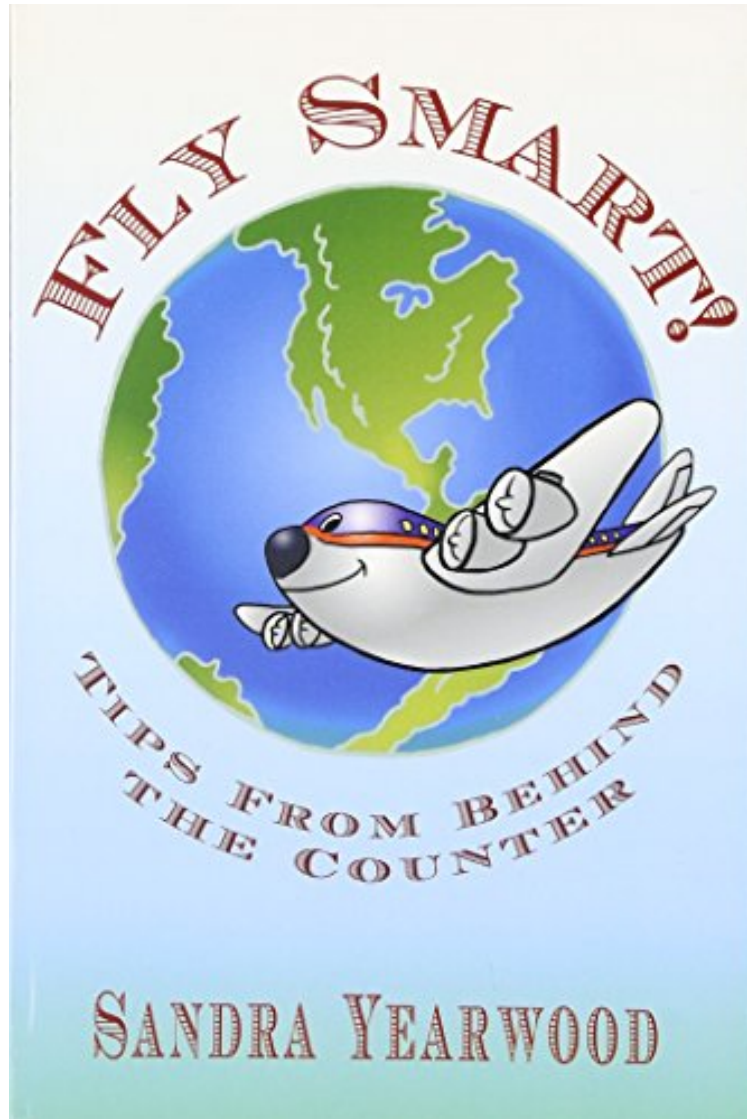


Fly Smart! Tips from behind the Counter

Sandra Yearwood

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About the Author Sandra Yearwood has been a travel agent as well as an American Airlines flight attendant, airport agent, Customer Service Manager and a Top Trainer who has conducted training classes throughout the USA and Canada.